



### Welcome to

# **ICHAT**

The Michigan State Police Internet Criminal History Access Tool





## **ICHAT**

is the only public resource for non-fingerprint-based Michigan criminal history background checks.





This tutorial is designed for PS&I (private security guard and burglar alarm) companies. There are other tutorials specially designed for both the general public and for government agencies, schools, churches, and non-profit charities.





ICHAT reports **DO NOT** display suppressed records or criminal history information from other state or federal government agencies. You will receive an indicator of possible warrants, not necessarily actual warrants.

To register in ICHAT with a private security guard and burglar alarm company please submit a request on official letterhead with: the name, address, and phone number of the organization; the name, address, and phone number of the agency; the name and e-mail address of a contact person; the number of additional users; the estimated number of warrant searches per year; the company's federal tax ID number; and your PS&I license number.

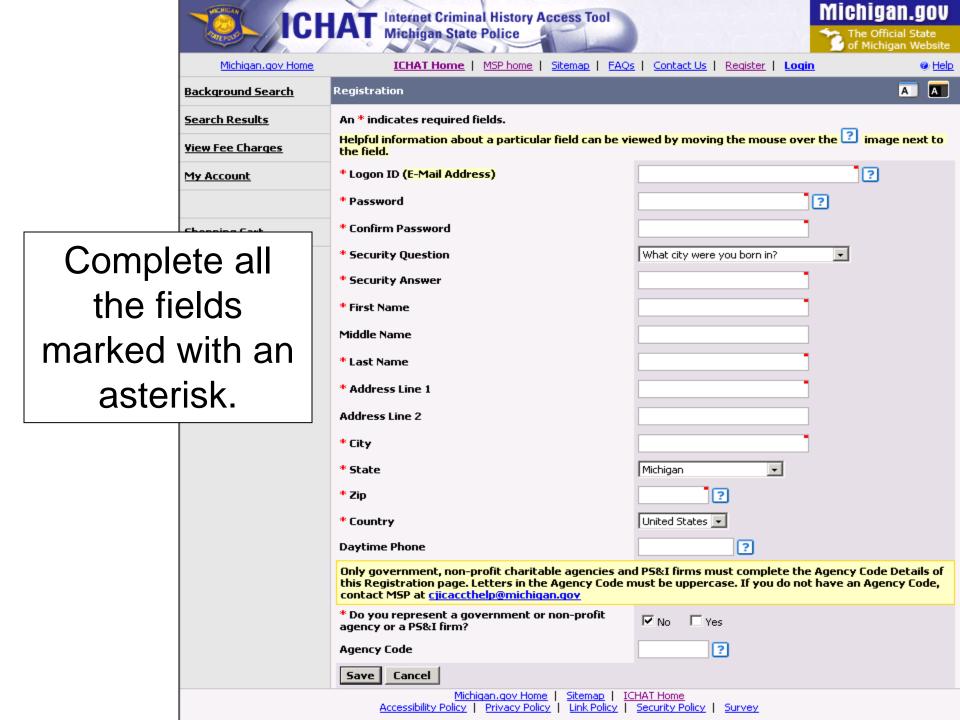
You may send the request by mail, fax, or email to ICHAT Help Desk Michigan State Police Criminal Justice Information Center P. O. Box 30634 Lansing, Michigan 48909 Tel. 517-241-0606

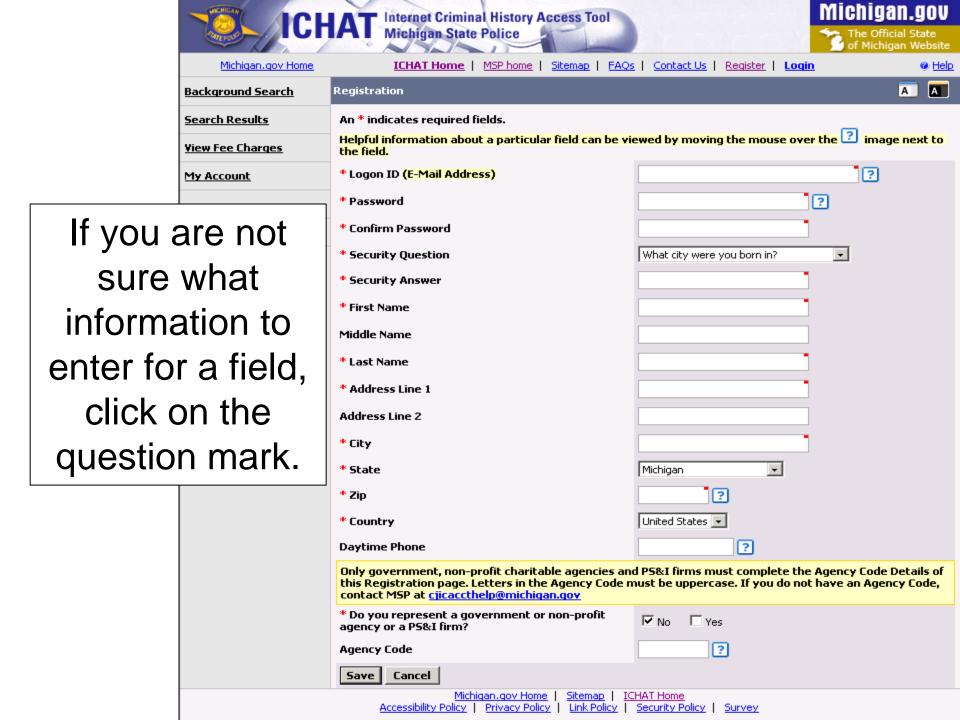
Fax 517-241-0866

email: MSP-CRD-ICHATHELP@michigan.gov



To begin, you must click Register.
However, you cannot register until
you receive an email from the
Michigan State Police
with your agency code.









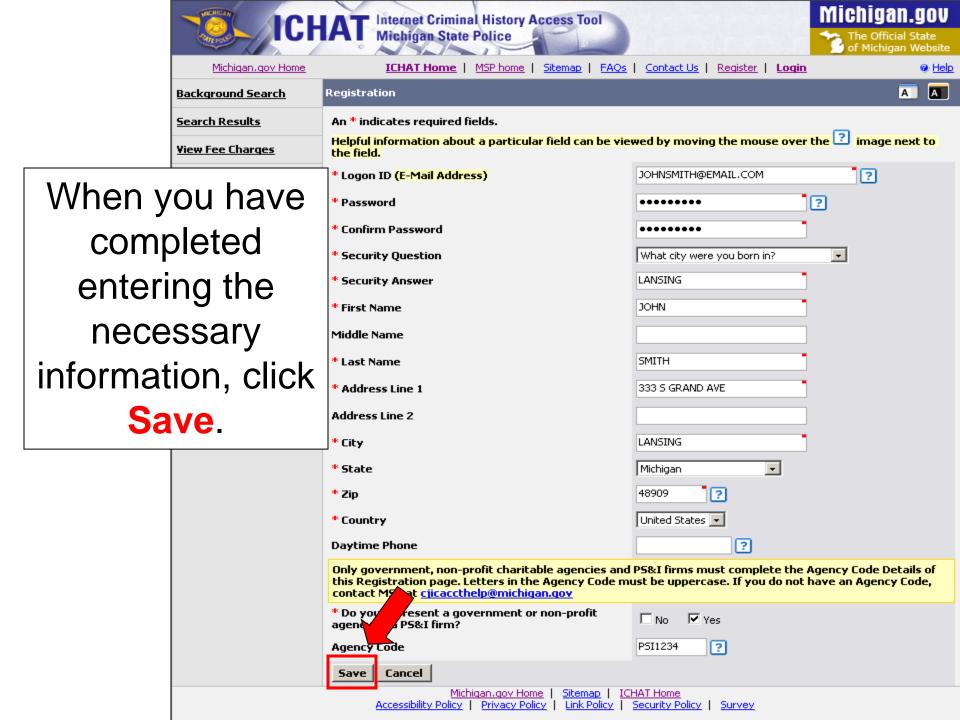
Passwords must be six to twelve characters long and contain at least one letter, one number, and one special character (~`!@#\$%^&\*()\_\-\+=<>,.?/).

Example: abc@123 #1pass





PS&I (private security guard and burglar alarm) companies must enter their ICHAT PS&I code in the agency code field.

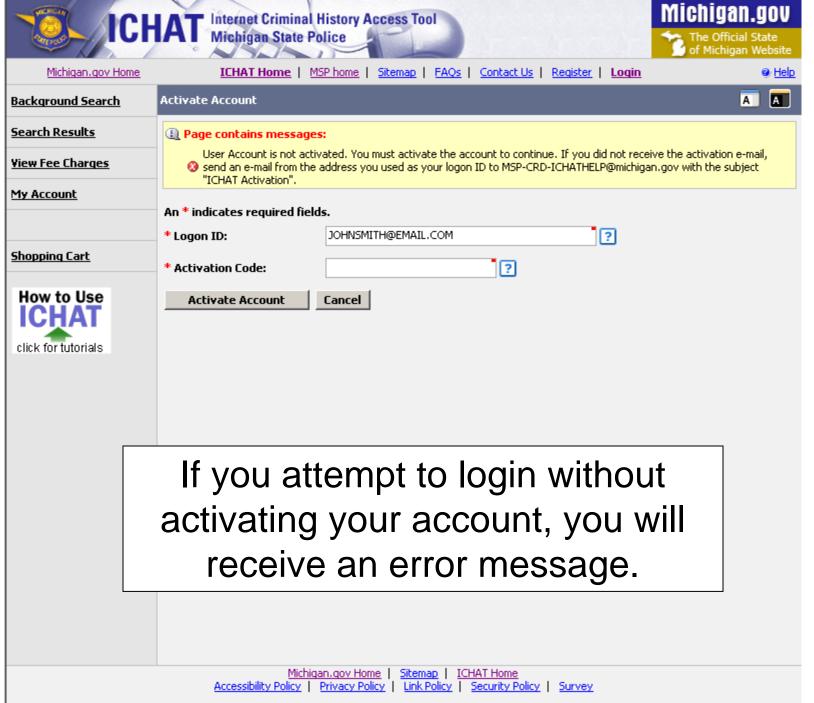




Michigan, gov Home MSP home | Sitemap | FAQs | Contact Us | Register | Login Help A A ICHAT - Home Background Search Search Results Page contains messages: An activation link has been sent to your e-mail. Please be sure to check your junk View Fee Charges mail folder as some e-mail programs recognize this e-mail as such. After you have activated your account, you will be fully registered to use ICHAT. Thank you for My Account registering. The Internet Criminal History Access Tool (ICHAT) allows the search of public records contained in the Michigan Criminal History Record maintained by the Michigan State Police, Criminal Justice Information Center. All felonies and serious misdemeanors that Shopping Cart are punishable by over 93 days are required to be reported to the state repository by law enforcement agencies, prosecutors, and courts in all 83 Michigan counties. How to Use Suppressed records and warrant information are not available through ICHAT. Also not included are federal records, tribal records, and criminal history from other states. A search for a record that may be in another state requires that that you ICHAT correspond with that state directly. click for tutorials Anyone can perform a search through ICHAT. At a minimum, the full name of the person and his/her date of birth is required. A fee of \$10 is charged for each search. If this is your first time using the Internet Criminal History Access Tool (ICHAT), please select "Register"; otherwise select "Login" to proceed with a record search.

ICHAT accepts MasterCard. Visa, and Discover cards:

An activation link will be sent to your email five minutes after completing the registration process. You must activate your account to access ICHAT.







After your company's ICHAT contact person has registered in the ICHAT system with your PS&I Agency Code, send an e-mail to MSP-CRD-ICHATHELP@michigan.gov so they can be upgraded to "Agency Administrator".





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of Michigan Website

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Background Search

How to Use

**ICHAT** 

click for tutorials

ICHAT - Home

The Internet Criminal History Access Tool (ICHAT) allows the search of public records contained

Search Results Record maintained by the Michigan State Police, Criminal Justice Information Center. All felon are punishable by over 93 days are required to be reported to the state repository by law enf and courts in all 83 Michigan counties.

View Fee Charges

Suppressed records and warrant information are not available through ICHAT. Also not included are federal records, tribal My Account records, and criminal history from other states. A search for a record that may be in another state requires that that you correspond with that state directly.

Anyone can perform a search through ICHAT. At a minimum, the full name of the person and his/her date of birth is required. A Shopping Cart fee of \$10 is charged for each search.

> If this is your first time using the Internet Criminal History Access Tool (ICHAT), please select "Register"; otherwise select "Login" to proceed with a record search.

ICHAT accepts MasterCard, Visa, and Discover cards:



To access the Michigan Public Sex Offender Registry, click the following link; http://www.mipsor.state.mi.us

Once you are registered, you will just need to click Login to enter ICHAT.



Login in with your e-mail address and the password you created when you registered. Although ICHAT displays what you will type in **ALL CAPS**, **do not** use the "Shift" or "Caps Lock" buttons except to enter special characters.



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**Background Search** 

ICHAT - Home

View Fee Charges

Search Results

My Account

Reports

Administration

**Shopping Cart** 

How to Use click for tutorials Things to Remember about ICHAT:

- ICHAT search results are available to view and print online immediately once payment is approved. The results are available that day a for the next seven days; after the seventh day they will be deleted. The results are NOT mailed.
  - Just because the search is completed does not mean a criminal record was or was not located.
- ICHAT reports may not be accepted by all organizations. Check with the agency requiring the background check before paying for an IC
  - Social security numbers and driver's license numbers are not used. Many users were confused by how those items affected the search
  - Users will now have to verify their data is correct before submitting it. If a user submits inaccurate data (such as a duplicate search, a misspelled name or wrong gender) they should correct it before checking out of the shopping cart.
  - If you are not sure how the ICHAT searches work, please check the explanations below.

The criminal history record contains public Michigan arrest, charge, conviction, and sentence information. The ICHAT system ONLY provides criminal history records that are available to the general public due to State of Michigan privacy policy. For information or what criminal records will and will not be released through ICHAT, please click on the Information Reliability feature below.

Information Reliability Name Matching Issues Record Challenge How to Perform a Search Exiting Perform Health Check

For general ICHAT information click on the links that are on the middle of the home page. Michigan, gov Home

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Background Search

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Search Results

<u>View Fee Charges</u>

My Account

Shopping Cart

How to Use **ICHAT** click for tutorials

The criminal history record contains public Michigan arrest, charge, conviction, and sentence information.

Information Reliability

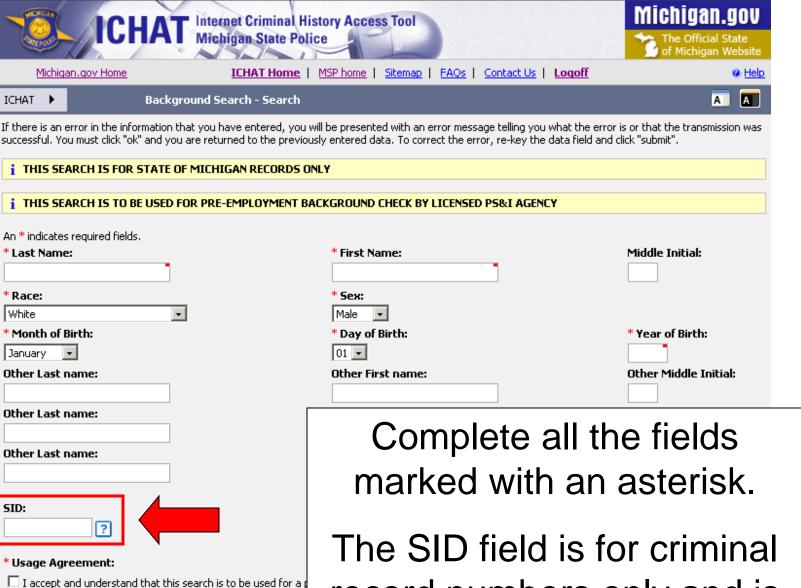
Name Matching Issues

**Record Challenge** 

How to Perform a Search

Exiting

## To begin a criminal history search, click on **Background** Search.



The SID field is for criminal record numbers only and is not required.

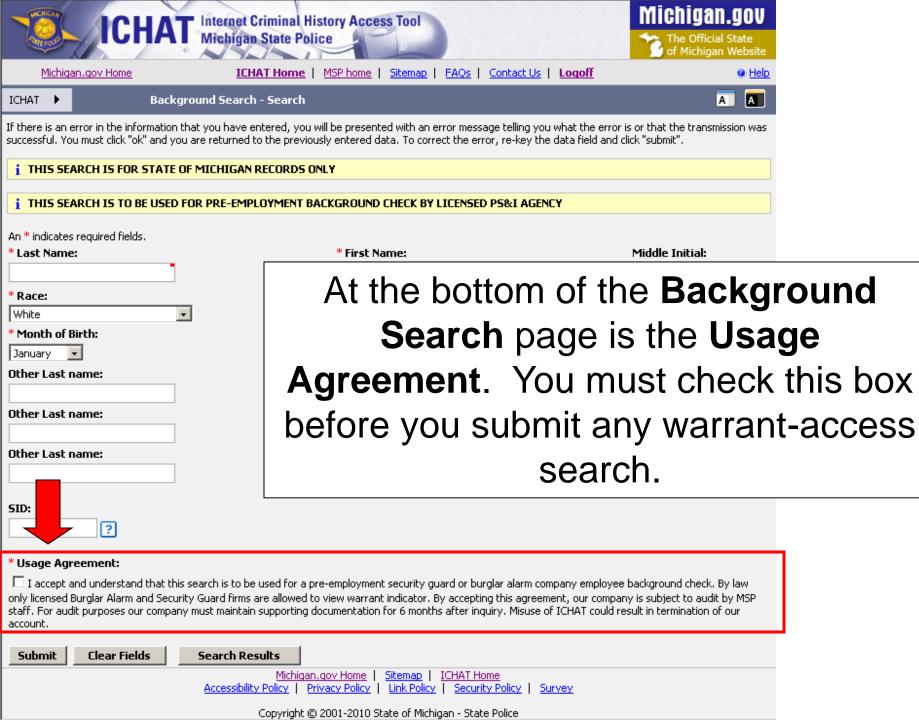
only licensed Burglar Alarm and Security Guard firms are allowed staff. For audit purposes our company must maintain supporting

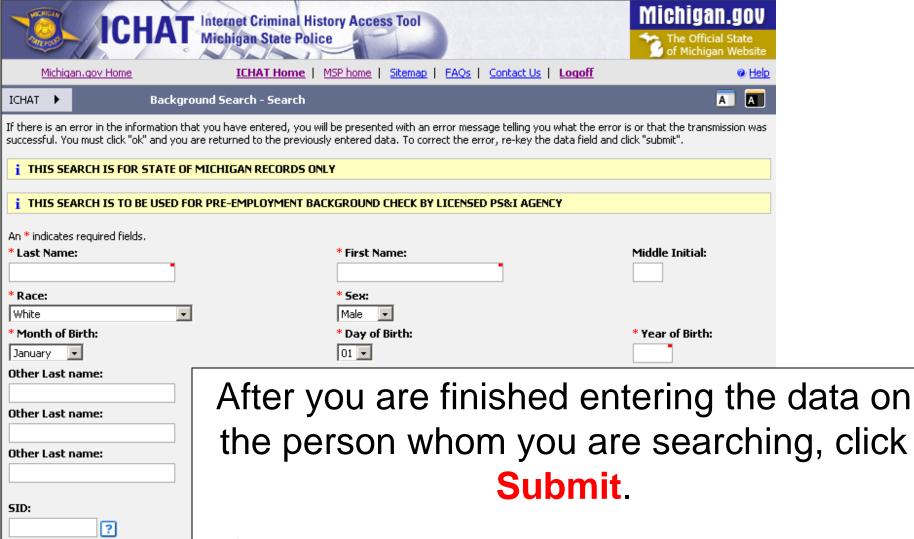
Search Results

Clear Fields

account.

Submit





\* Usage Agreement:

Submit

audit purposes our company

Clear Fields

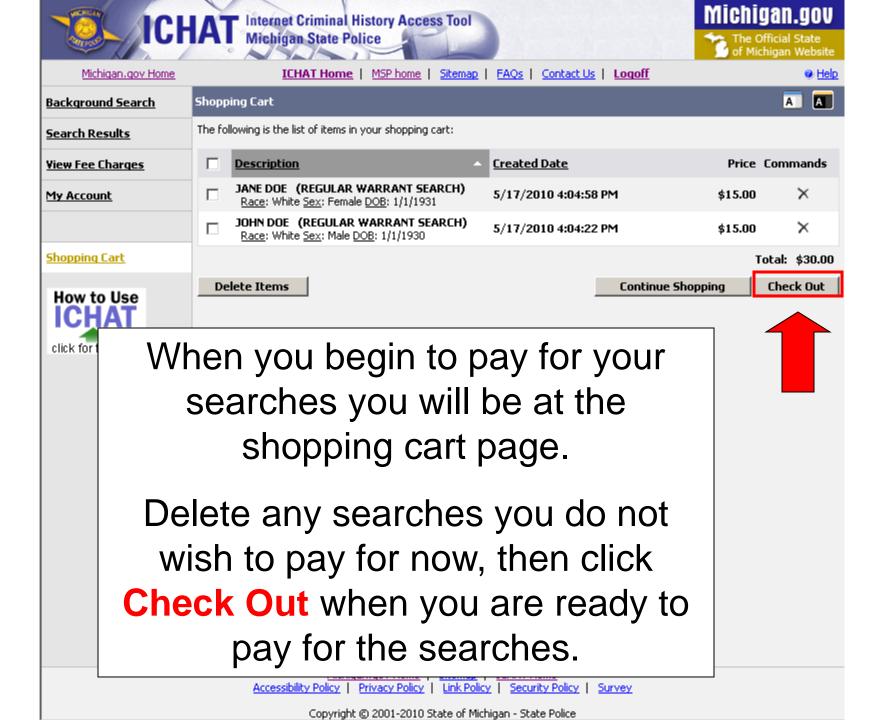
If you hit the **Enter** key on your keyboard, ept and understand that this s the information you enter will be sed Burglar Alarm and Security automatically submitted, even if you are not finished entering the data.

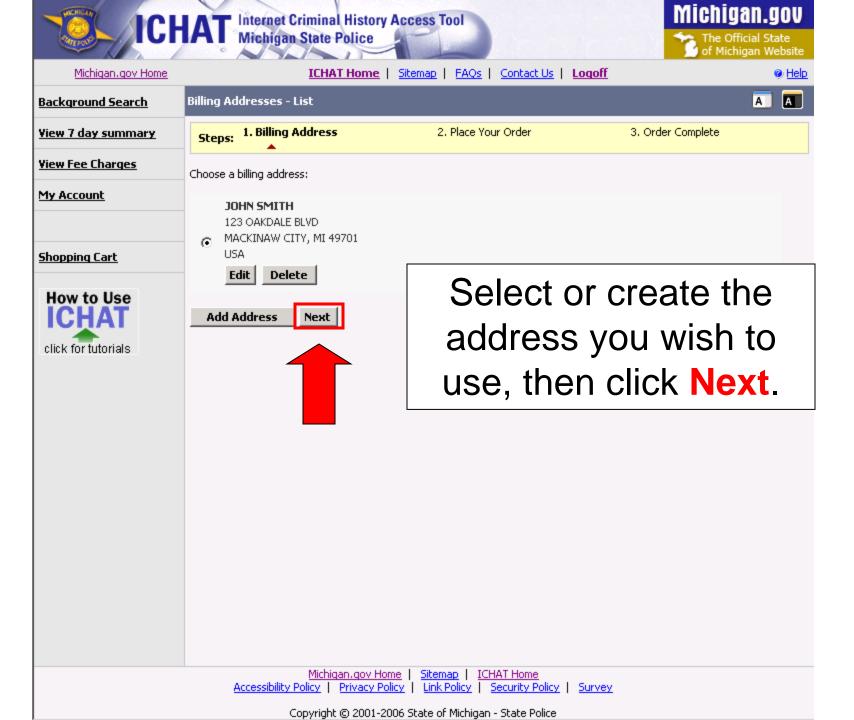
Search Results

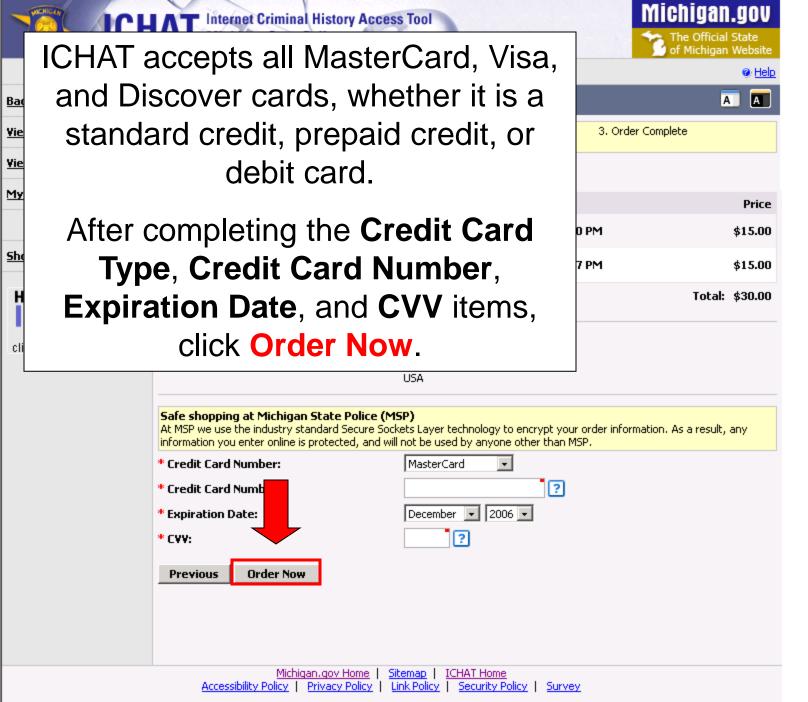
After your search has been completed, an order box will appear. "Items: 1" refers to the number of searches ordered. It does not mean that there is or is not a criminal count located.

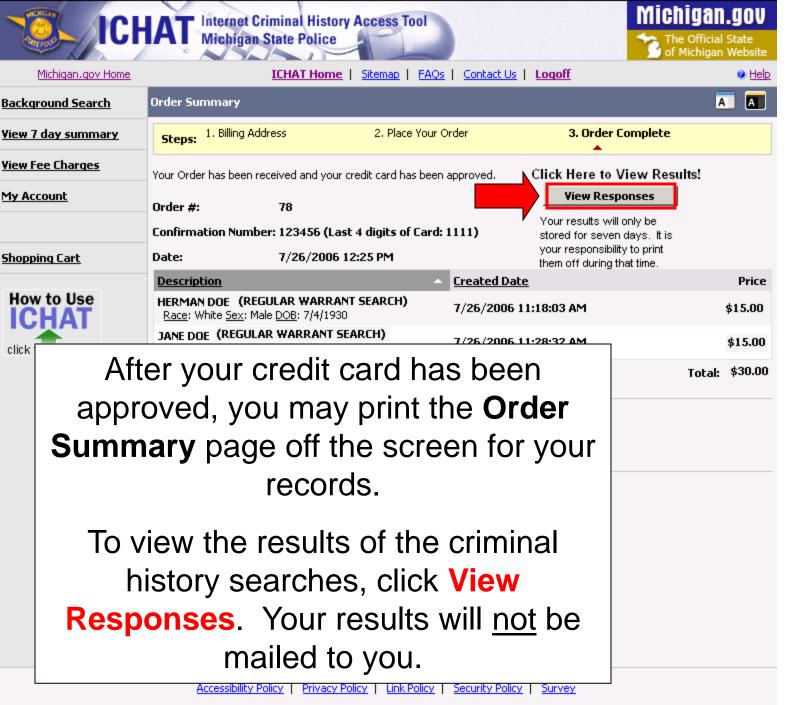
<u>ICHAT</u>	Home   MSP home   Sitemap   [	FAQs   Contact Us   Logoff	<u>Help</u>			
ackground Search - Search						
	red, you will be presented with an erro ne previously entered data. To correct					
ATE OF MICHIGAN REC	ORDS ONLY					
JSED FOR PRE-EMPLOY	MENT BACKGROUND CHECK BY LI	CENSED PS&I AGENCY				
	* First Name:	Middle Initial:	Your Order			
	* Sex:  Male  * Day of Birth:  Other First name:  Other First name:	* Year of Birth: Other Middle Initial: Other Middle Initial: Other Middle Initial:	JOHN DOE Race: White Sex: Male DOB: 1/1/1930  Item(s): 1  Total: \$15.00  Checkout			
v law only licensed Burglar company is subject to aud	ed for a pre-employment security guar r Alarm and Security Guard firms are a it by MSP staff. For audit purposes ou AT could result in termination of our a	illowed to view warrant indicator. By ur company must maintain supporting				













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Search Results - List



The following searches will be stored for 7 days from the initial search date. After the 7 day period, you will need to conduct another search in order to obtain the search results again. Please print the search results at your earliest convenience.

Date of Search	<u>Last Name</u>	<u>First Name</u>	<u>Order</u> <u>Num</u>	<u>DOB</u>	Race Sex	Commands
10/26/2007 3:28:03 PM	DOE	JANE	266829	02/29/1936	White Female	View Results
10/26/2007 3:23:47 PM	DOE	JOHN	266829	01/01/1930	White Male	View Results

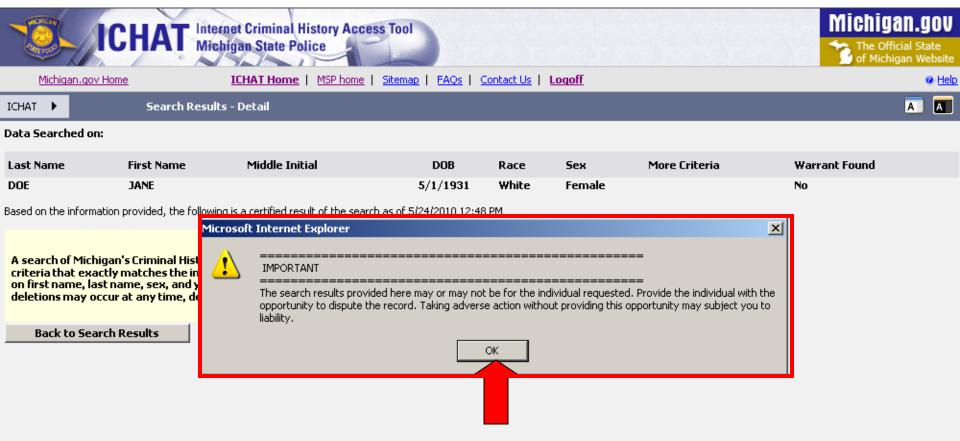
New Search

View All OTIS

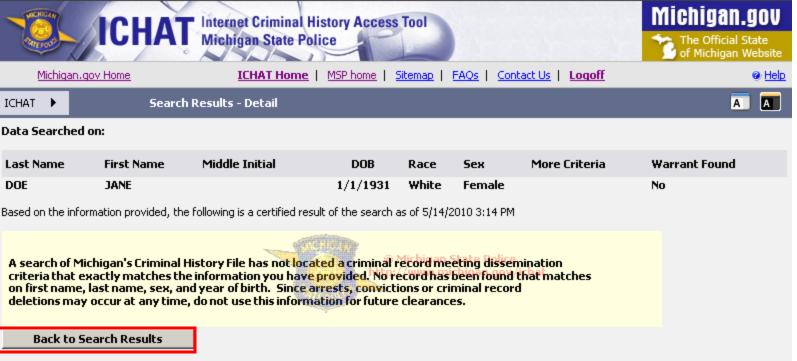


The **Search Results** page lists all searches you have ordered that day and the previous six days.

To view the results for an individual search, click View Results.



When you click View Results, you will receive a pop-up with a disclaimer about the information. After you have finished reading it, click OK.





If a search of Michigan's Criminal History file does not locate a record that is either an exact or close match for the person in question, this page will display.



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Search Results - Detail





#### Data Searched on:

Last Name	First Name	Middle Initial	DOB	Race	Sex	More Criteria	Warrant Found
DOE	JOHN		1/1/1930	White	Male		No

Based on the information provided, the following is a certified result of the search as of 5/14/2010 2:41 PM

A search of Michigan's Criminal History File has not located a criminal record that exactly matches the information you have provided.

However a record has been found that exactly matches on last name, sex, and year of birth and is an exact or similar match on first name and is provided below.

If a search of Michigan's Criminal History File cannot locate a record that exactly matches but is able to find a close match for the person in question, this page will display.

AND THE INDIVIDUAL IS DISPUTING THE RECORD, PLEASE PROVIDE THAT INDIVIDUAL WITH A COPY OF THIS REPORT AND OFFER THAT INDIVIDUAL THE OPPORTUNITY TO PERFORM A RECORD CHALLENGE BY SUBMITTING FINGERPRINTS. THIS IS EXPLAINED AT THE BOTTOM OF THIS PAGE. SINCE ARRESTS, CONVICTIONS, OR CRIMINAL RECORD DELETIONS MAY OCCUR AT ANY TIME, DO NOT USE THIS INFORMATION FOR FUTURE CLEARANCES.

NOTE: The fields that are highlighted do not match exactly what was entered by the user.

MICHIGAN CRIMINAL HISTORY RECORD INFORMATION MEETING DISSEMINATION CRITERIA FOR SID: 0000497J AS OF 05/14/2010

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#### Search Results - Detail





#### Data Searched on:

Last Name	First Name	Middle Initial	DOB	Race	Sex	M	Warrant Found	
DOE	HERMAN		7/4/1930	White	Male		No	

Based on the information provided, the following is a certified result of the search as of 5/14/2010 3:39 PM



Click Here to open the Printer Friendly Version page!

#### Important: Information Contained in this Record

If a search does locate a criminal history that exactly matches, this page will be presented.

You will receive a "Yes" or "No" indicator as to whether your person has a POSSIBLE warrant.

If you would like to print this page off the screen, please click Click Here to open the Printer Friendly Version

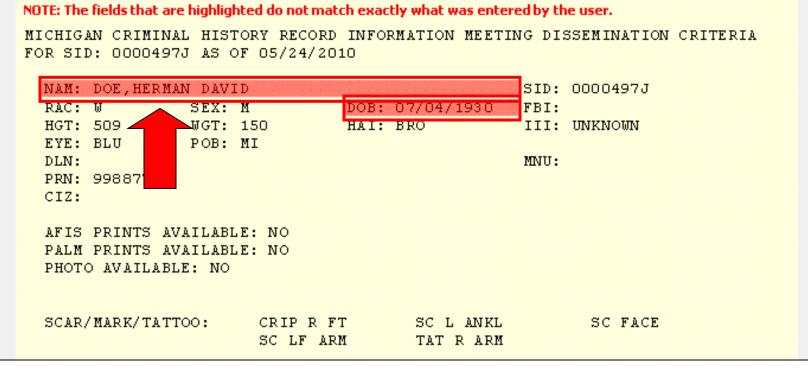
DLN:

PRN: 998877

CIZ:

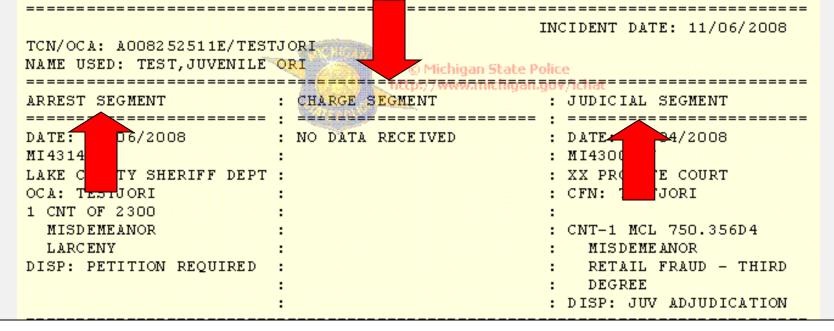
MNU:

'STEM TAKE /IDUAL. TOM OF ATION FOR



If there is any information in the identifiers that does not match what was entered, it will be highlighted on the criminal history record.

It is important to always double check the information of the person on the criminal record to verify whether or not it is in fact your person.



The arrest segment will contain information about the arrest provided by the arresting agency.

The charge segment will contain information about the criminal charges provided by the prosecutor for that case.

The judicial segment will contain information about the conviction and sentence and is provided by the court.

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DISSEMINATION OF CRIMINAL HISTORY INFORMATION IS SUBJECT TO MICHIGAN & FEDERAL RULES & REGULATIONS. REFER TO LEIN ADMINISTRATIVE RULES & TITLE 28, USC. USE OF THIS RECORD IS LIMITED TO THE PURPOSE OF INQUIRY. PURPOSE CODE USED NOT FORWARDED TO NCIC III

ENACHMAN State Police: http://www.michigan.gov/ichat [5/24/2010 1:10 PM]
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#### Procedures for Correcting a Record

The steps for correcting a mistaken or inaccurate record are as follows:

#### 1. Records That Do not Belong to the Individual Whose Name has Been Searched

- If the individual believes that the record does not belong to him or her, the individual should go to the nearest law enforcement agency and request to be
  fingerprinted on a state applicant fingerprint card for the purposes of "Record Challenge"; call ahead to verify fees and/or service hours. There is no
  charge for such fingerprinting if it is done at a Michigan State Police post.
- This card should be mailed to the Criminal Records Division with a copy of this record and a letter requesting the Criminal Records Division to verify that the enclosed criminal record does not belong to him/her. There is no fee. The address is:

Michigan State Police -- CRD Attn: Record Challenge P. O. Box 30634 Lansing, MI 48913

#### 2. Inaccurate Records

- Sometimes records inadvertently contain errors. For example, the nature or date of the conviction might be wrong, or the record might contain a
  conviction that should have been removed from the record.
- In such cases the individual should obtain certified copies of the court judgment or other documents which show that the information contained on the
  criminal record is incorrect. If the proof provided is satisfactory, the Michigan State Police will modify the record accordingly. You may send the documents
  to:

Michigan State Police -- CRD Attn: Record Correction P. O. Box 30634 Lansing, MI 48913

# At the bottom of every criminal history provided by ICHAT are Procedures for Correcting a Record.

Accessibility Policy | Privacy Policy | Link Policy | Security Policy | Survey





Please check your PS&I code instructions for more details.

If a possible warrant is indicated, the applicant will need to have a warrant clearance form completed.

	Warrant Check Clearance Form
Date:	
Name:	
Drivers License o	or Personal ID Number:
Date of Birth:	
Social Security N	fumber:
The above named	d person is an employee of:
	Company Name

A criminal history background check conducted by the Michigan State Police indicates the possibility of an outstanding warrant for the above person.



# Another feature of ICHAT is the **View Fee Charges** page, which lists all ICHAT charges (but not results) since January 2007.





In order for the Agency Administrator to add and delete users from your organization's ICHAT account, they can click on My Account, then Manage Agency Users.





If you have questions or need additional assistance, you may contact the ICHAT Coordinator at 517-241-0713 or MSP-CRD-ICHATHELP@michigan.gov.